TikTok for Business

Promote Playbook





đ

For an enhanced experience, please view the deck on desktop and have **Promote** open on your phone.

Contents



Promote 101

What is Promote?
Accessing Promote
How to use Promote
Promotion Packs
Features and capabilities
Audience targeting
Results and performance
Promote at a glance
Promote + TikTok Ads Manager
Integration advantages

X



#

#

Promote best practices

Start your journey	#
Use your strengths	#
Grow your audience	#
Drive more sales	#
Bonus pro tips	#



Succeed with Promote

TikTok Shop	#
Beauty and skincare	#
Fashion and retail	#
Media and entertainment	#
Services	#

Promote 101



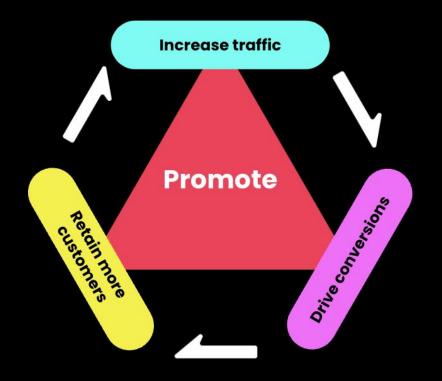
What is Promote?

Promote is a full-funnel, self-serve advertising tool within the TikTok app.

- ✓ Grow brand awareness
- ✔ Boost affiliate content
- ✓ Increase sales
- \checkmark Quickly turn video and LIVE content into ads
- ✓ Easily customize campaign settings

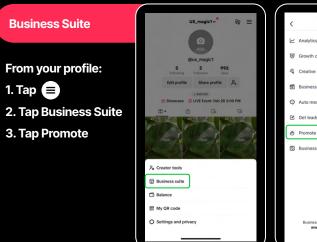
Integrate Promote with TikTok Ads Manager to unlock more benefits!

- Conversion-focused objectives
- ✓ Unified campaign & reporting dashboard
- ✓ Simplified billing

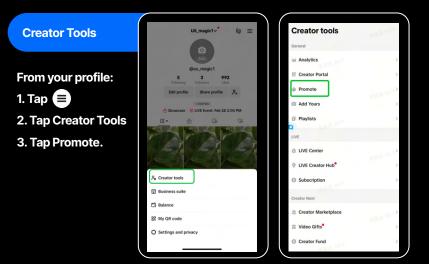


How do l access Promote?

There are multiple ways to enter Promote:



	Í		<	Business suite		
			k	Analytics		>
			0	Growth center		>
			4	Creative Hub		>
			Ð	Business content		>
			Θ	Auto message		>
			ß	Get leads		>
			ڻ	Promote		>
			2	Business registration		>
		Business suite is also available on website: www.tiktok.com/business-suite				
J						



01 Promote 101

How do l access Promote?

TikTok video

1. Choose the video to promote



3. Tap Promote



Before LIVE

1. Choose the LIVE to promote

2. Tap More on the GO LIVE panel

3. Tap Promote



During LIVE

1. Tap Share on the LIVE stream

2. Tap Promote



How can I use Promote?

Promote video

Easily turn your existing content into ads, driving discoverability, bringing visitors to your website and more.



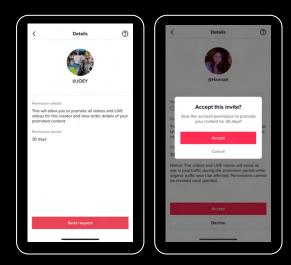
Promote LIVE

Directly engage your audience in real time to build community and form closer relationships.



Promote for Others

Leverage the work of other TikTok creators to harness the power of UGC and authenticity.



With multiple ad objectives, **Promote grows your business** at every stage.

	Upper funnel	Lower funnel
Objective	Awareness	Conversions (Sales)
Goal	Video views and LIVE views Followers Profile views Website visits	Product purchases on videos and LIVEs Website visits Messages Website conversions*

In a hurry or need a quick boost?

Promote pointer

Ready-to-use promotion packs ensure a set number of video views:



2

Choose the number of views.

Pay the corresponding fee.

3

Watch viewership climb over a 1-day duration.

More profile views Posted on Nov 27, 2023	
Posted on Nov 27 2023	
Posted 011107 27, 2023	
Choose a promotion pack $^{\odot}$	
800+ video views in 1 day	\$5.00
	Recommended
1,600+ video views in 1 day	\$10.00
3,200+ video views in 1 day	\$20.06
Custom promotion >	
Price deductions ©	
/our Promote balance	-\$10.00
\$0.00	Start
See price details ^ By continuing, you agree to the TikTok Pro	

Promotion packs are a **fast path** to targeted campaign results.

Quickly **bring more viewers to videos**, amplifying discoverability and engagement.

01 Promote 101

With Promote, you can target your desired audience or let Promote do the work for you and target a broad audience.



Promote pointer



) (
<	Promote	°		<
Custom pr	omotion			<
	- 6,091 video views			13
Define your	audience ①			_
Default aud	dience (TikTok chooses for yo	u) 🔘		
Create you	r own	>		Choose an au
	See more ~			Audience nam
Set budget	and duration ①			Select your ta
Budget				
\$10 Per day d	2			Gender & age
				All All
Duration				Locations
2 day	/s			None selected
_				Interests
	Choose a promotion pack >	_		None selected
\$7.63	_	_		
See price d	etails^ Pay			
By continuing	, you agree to the TikTok Promote Pr	ogram		
and the Paym	ent Terms and Advertising Policy			
			\mathcal{F}	

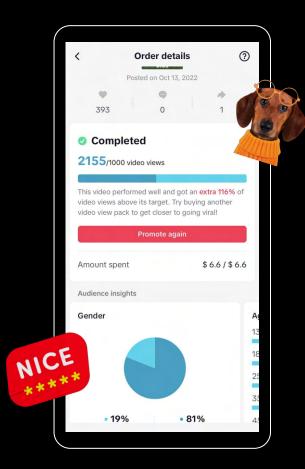


How's my data analyzed?

Gain audience and campaign insights with reports analyzing an extensive array of data, including age, gender, location and more.

Learn what worked and what didn't work for your campaigns.

See how you can make tweaks to your campaigns to **improve performance and reach your goals.**



01 Promote 101

Your in-app marketing assistant, at a glance



Customize campaign objectives

Choose from a variety of goals to drive results, including awareness, leads and sales.



Set a flexible budget and duration

Set up a promotion for as brief as one day with a minimal investment required.



Define your audience

Target your audience by gender, age, interests and location – or let TikTok bring you the audience most likely to appreciate your business.



Learn and iterate

Gain valuable insights from your promotions to understand how your content performs, and apply those learnings to your future content strategy.

Upgrade to dual-platform power

Integrate Promote with TikTok Ads Manager to **better meet your business needs** from anywhere with the best of both platforms!

Enjoy in-app convenience alongside **robust desktop tools for campaign management & optimization.**



Access new objectives



Consolidate campaign & reporting management



Simplify billing



What are the advantages of integration?



View all campaign reporting in one ⁻place on desktop.



Enjoy a shared fund pool and easily top up your Promote balance.



Access lower-funnel conversion objectives.*



Manage your campaigns with ease on [>] mobile or desktop.



Uncover robust insights and optimize performance with the Pixel.



Experience the ease of autopay.**

*Coming soon **C

**Only available to select users





Ready to start your Promote journey?

Here are our recommendations and best practices for utilizing the power of Promote:



First, awareness drive traffic to your page. Then, use Promote for Others and LIVEs to diversify your content and grow your audience. Finally, boost your sales!

Amplify your presence

Promote boosts your brand, establishing your story and increasing awareness.

Why create an ad from scratch?

Use Promote to make one of your top-performing videos go the extra mile.



How do I start?

Choose a video

Choose videos that have already performed well (with a high number of likes, comments or shares).

Set an ad group

2

3

In the early stages, we recommend using **[More video views]/[More LIVE views]** to drive traffic and engagement.

Set your targeting

If you have a limited budget and are uncertain about your audience persona, use TikTok's default audience suggestion for broader reach.

Grow your audience

Next, use Promote to build your audience and grow your followers. Get that loyal customer base!



How do I start?

Go for variety

Choose a few videos or LIVEs with varied content to attract people with different interests.



3

Mix and match objectives

- A. Select different Promote objectives with different videos.
- B. Keep an eye on your data and experiment to see what works best.
- C. Distribute your budget across goals. Keep most in [More followers] and the rest in [More video views] to test new content.

Work around your budget and targeting

Gradually expand ad duration to grow your presence. Test different interest targeting combos to find customers.

Drive more sales

Once you've grown your account, established your audience base, and set up your TikTok Shop or store website, it's time to focus on increasing sales and revenue with Promote.



How do I start?

Ad objective selection

For online businesses: Drive traffic directly to your own website and gain new customers with [More website visits]. Target higher-intent customers with lower-funnel conversions.*

For TikTok Shop sellers: Boost sales with [More product purchases], which can be used via video or LIVE.

Targeting options

If you already know your target customer demographic, try using different targeting combinations, including **gender, age, interest and geographic targeting,** to attract more potential customers. **02** Promote best practices

Bonus pro tips

✓ Try a longer Promote period (≥3 days or more) for the best results (with sufficient budget).

!!!



Use Promote at least once a week to keep your momentum going.

Review your performance data report for opportunities to improve your campaigns.



Succeed with Promote





TikTok Shop

2

Drive sales through TikTok Shop with Promote

What is TikTok Shop?

A one-stop solution for driving sales and brand growth that lets you seamlessly sell products in-app.

How do Promote and TikTok Shop work together?

 Boost product purchases by boosting videos and LIVEs, amplifying reach and discovery.

Use Promote for Others to boost content from creators selling your products. This will help to expand your reach, and drive sales directly through affiliate creator channels

How can you get the most from Promote?

- Showcase products and use upper-funnel objectives to increase brand credibility.
- Work with affiliates to harness the power of UGC and enhance authenticity.
- Use LIVE selling to connect directly with customers and your community. While at it, use Promote to drive more traffic to your stream.
- Drive sales through increased exposure and engagement by using Promote's "More Product Purchases" objective on both videos and LIVEs.

Success story: Nana Hats

Nana Hats wanted to build credibility, strengthen their brand image and ultimately drive sales of their food preservation devices through TikTok Shop.

The results

Upper-funnel Promote objectives like "More Followers" and lower-funnel ones like "More Product Link Clicks" drove traffic to their official account, fueled a massive spike in followers and garnered more than 1K product link clicks. Promote helped build up brand image and drive sales while boosting content and keeping the momentum going.



260K+ 30K+



followers

1**K**+

video views

product link clicks

See the full case study here:

Nana Hats

Success story: Wyze

Wyze was ready to reach new audiences and further monetize the TikTok presence of their smart home camera and device company. They made extensive use of Open Plan, TikTok Shop's affiliate selling program, providing samples to creators who made product-specific UGC and received commissions for sales driven by their videos.

The results

Knowing that younger audiences were desensitized to traditional advertising, Wyze found authentic, high-quality UGC videos and then used Promote's "More Product Links" objective to drive users to their TikTok Shop. By tapping into Promote's ability to boost videos of other creators, Wyze often gained between 5% and 10% conversions on those promoted videos.



USD in GMV

product link clicks

2K+

sales





See the full case study here:

Wyze



Beauty and skincare



Tap into the beauty enthusiast community with Promote

Content creation tip

Showcase your specific beauty and skincare products, whether it's a

- product unboxing
- behind-the-scenes look at production
- before-and-after demonstration with impressive results!

How can you succeed organically?

- Partner with beauty-focused creators on TikTok through TT Creator Marketplace to create compelling UGC content that demonstrates your product's efficacy
- Conduct livestreams to build and strengthen your community of fans and potential customers. Answer questions directly, engage with white-glove treatment, and show the effectiveness of your product in real time.

How can you get the most from Promote?

- Use Promote's "More Video Views" objective to boost affiliate creators' content for more reach and attention.
- If you sell products on TikTok Shop, use "More Product Purchases" to drive sales through your own content and your affiliate creators.
- Take advantage of Promote's customized targeting options to reach particular age groups. Use "Beauty & Personal Care" interest targeting to access potential customers already interested in your niche.

Success story: Alluora

This aspirational skincare brand targeted brand awareness, community growth and sales as their Promote goals. To get more eyes on their products, they leveraged an affiliate marketing strategy and lengthy LIVEs, sometimes streaming for up to 12 hours a day.

The results

Within the first few months of selling on TikTok Shop, Alluora saw massive sales and more than 1,000 customers. Promote lets the brand focus on creating informative, entertaining videos while seeing huge **increases in video views**, **followers and conversions.**



\$19K+

USD in GMV



product link clicks

48K+

LIVE viewers

See the full case study here:

alluora

Alluora

29

Success story: Dr. Michael Ang

When dermatologist Dr. Michael Angriawan opened Mikaderma clinic, he needed to **boost his brand's visibility**, particularly with the launch of their skincare line. He turned to Promote to expand his audience reach and drive growth by sending more traffic to his TikTok Shop.

The results

Promote helped find a massive audience for Dr. Angriawan's videos, and his **audience engagement expanded** exponentially. He also saw a sixfold increase in sales, enabling the establishment of 8 new product lines and the opening of two new clinics.



Glow and bright

3.2M+

video views

500<mark>K</mark>+

product link clicks in 10 months



increase in sales

See the full case study here:

Dr. Michael Ang

Fashion and retail

Reach prospective shoppers for your fashion brand – both in-person and online

Post a combination of product-driven content and tips and tricks on fashion styling for less of a "hard sell" and more of an authentic, TikTok-native feel.

How can you get the most from Promote?

- Utilize "More Followers" to expand your follower base and build credibility for your brand.
- Once you've built an engaged community, use lower-funnel objectives like "More Website Visits" to direct traffic to your store website and convert interested followers into paying customers.
- Leverage Promote's custom targeting to send foot traffic to your brick-and-mortar store. You can now target geographically by state and city.

- If your online brand is restricted in shipping and delivery, utilize Promote's geographic targeting features to reach your optimal customer base.
- Run Promote campaigns focused on driving attention and sales during key seasonal moments, such as e-commerce events like 11.11 or Black Friday, to tap into consumers with purchasing intent.

Success story: Lady Black Tie

This dress store was ready to increase access to its gorgeous gowns beyond its Massachusetts home base. They needed Promote to help unlock next-level growth and spread the word both locally and nationally, increasing followers and supercharging sales.

The results

Customers constantly tell Lady Black Tie they found them through TikTok. The incredible **increase in sales facilitated by Promote** has taken them from an 800 sq ft store to a 12K sq ft warehouse space in just two years, completely changing their business.



42<mark>K+</mark>

followers



video views



increase in annual dress sales

See the full case study here:

Lady Black Tie

Success story: Dranatha Shoes

Female-owned women's brand Dranatha Shoes wanted to stand out in Indonesia's crowded market. To stay ahead of the competition, they turned to Promote to get more followers, video views and product purchases.

The results

Dranatha Shoes saw results right after they started using Promote, with a dramatic increase in followers that accounted for almost 95% of their total following. They also saw a sharp rise in video views and sales, leading to estimates of a 50% sales increase by the end of the year.





followers



product link clicks

19**M**+

video views

See the full case study here:

DIVES Shoes



Media and entertainment

Take your career to the next level with Promote

Pro tip

Go LIVE regularly to show off your musical and artistic talents and connect directly with fans in real time.

Unlocking the power of Promote and LIVE

- Use Promote to drive additional viewers to your LIVE stream. To take your LIVEs to the next level:
 - Boost your LIVE continuously throughout the session to keep a consistent viewer count.
 - Target different users to find the right audiences for different topics.

- Use Promote's "More Followers" objective to take your account from 0 to 1 and hit 1,000 followers so you can begin livestreaming on TikTok and build your community of engaged fans.
- Use the "More Website Visits" objective to direct traffic to your website to increase ticket sales, subscriptions and more.
- Leverage Promote's geographic targeting capabilities. Target viewers in locations where you're hosting in-person events or shows.

Success story: Chris Mitchell Jazz

Acclaimed jazz saxophonist Chris Mitchell set out to grow his social media presence and drive visits to his website. With Promote, he was able to set specific ad goals, customize his target audience and boost his LIVE performances.

The results

Chris quickly saw a lift in **global viewership for his LIVEs**, as well as an increase in website subscribers that beat standards on other platforms. Promote was responsible for 40% of his likes, helped him **gain new followers** and brought an **uptick in overall sales**.

+17%

104<mark>K+</mark>

website subscribers

video views

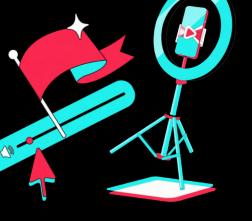


landing page visits

See the full case study here:

Chris Mitchell Jazz





Services

...

Π,Π

Generate leads for your business with Promote

Pro tip

Experiment with a variety of formats, including video, LIVE, and carousel, to figure out what content resonates most with your target audience.

How can you get the most from Promote?

- Use Promote's upper-funnel objectives, like "More Video Views" and "More Followers," to keep the momentum going on evergreen content such as general strategy, tips and tricks and dos and don'ts for your specific niche.
- Use **Promote for Others** to boost customer testimonials or other organic content from customers that recommend your services.

- Use Promote's lower-funnel objectives on content that directly features your brand and services.
- Use "More Messages" to generate leads from Promote and send potential customers and opportunities directly into your TikTok direct messages!

Success story: Beamed Media

Todd Collins, a strategic consultant and marketing expert at Beamed Media, wanted to continue expanding his personal brand by growing his following on TikTok. He chose Promote to set specific ad goals, customize his audience and boost his daily LIVE appearances.

The results

Using Promote, Todd saw massive growth in **video views and landing page visits**, as well as a substantial swelling of his **LIVE session visitors**. These increases helped grow overall revenue for his business and opened up global opportunities and connections that continue to pay dividends.

233<mark>K+</mark>



video views

landing page visits

36<mark>K+</mark>

likes



See the full case study here:

Beamed Media









Thank you





Disclaimer

This document is the property of TikTok Inc., and has been prepared by TikTok Inc. solely for informational purposes. The recipient of this document must hold this document and any information contained herein in strict confidence, and shall have no right to distribute, exhibit, display, exploit, or otherwise use this document for any purpose other than to review the information provided by TikTok Inc. herein. The recipient hereby represents and warrants that it shall not publish, post, or otherwise publicly distribute this document or any of its elements via any media for any purpose. The recipient acknowledges that the information contained herein is illustrative only and not licensed for the recipient's public distribution. Neither TikTok Inc. nor any of its affiliates, or its or their respective directors, officers, employees, or agents (collectively, "TikTok") make any representation or warranty, express or implied, in relation to the accuracy or completeness of the information contained in this document, and accepts no responsibility, obligation, or liability in relation to any of such information. TikTok expressly disclaims any and all liability which may be based on this document and any errors therein or omissions therefrom. TikTok undertakes no obligation or responsibility to update any of the information contained in this document. Past performance does not guarantee or predict future performance.